

**Auburn Family Health Center, P.C.**  
**2115 14<sup>th</sup> Street Suite 100**  
**Auburn, NE 68305-1797**  
**Phone: 402-274-4993**

**Telephone Voicemail System**

*This document is to serve as a helpful guide for those individuals calling Auburn Family Health Center.*

**Greeting:** You have reached Auburn Family Health Center

If this is a true emergency, please hang up and dial 911. If you know your party's extension, you may dial it now. For all other calls, please listen to the following options before making your selection.

For an Appointment or Immediate Assistance - Press 1  
For a Prescription Refill or Test Results- Press 2  
For a Nurse - Press 3  
For a Billing Question - Press 4  
    Medicare - Press 1  
    Blue Cross/Blue Shield - Press 2  
    Medicaid - Press 3  
    Collections & Statements - Press 4  
    All Others - Press 5  
For the Office Manager - Press 5  
For Request of Medical Records Inquiry - Press 6  
To Repeat this Menu - Press 9

If you have a rotary dial phone, please stay on the line and your call will be answered as soon as possible. You can visit us at our website at [www.auburnfamilyhealthcenter.com](http://www.auburnfamilyhealthcenter.com)